

VILLA ELEA



Villa Elea is a new stunning villa nestling atop two plateaux overlooking the glistening Mediterranean at the Aphrodite Hills Resort in Paphos. It is designed and constructed with high-end finishes and mod-cons and provides an oasis of luxury for your exotic holiday stay in Cyprus.

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PRIVACY STATEMENT

1. Ownership

This is the Privacy Notice of Fredimar Enterprises Ltd registered in Cyprus under number CY 10142142V, trading as Cyprus Golf Villas and whose registered office is 24 Spyros Kyprianou, Iliada Court 1st floor, 3070 Limassol, Cyprus. Where this Privacy Notice refers to "Cyprus Golf Villas" or "Villa Elea", "we", "us" or "our", it is referring to Fredimar Enterprises Ltd. This Privacy Notice sets out how we collect and process your personal data in relation to the brand known as "Cyprus Golf Villas" or "Villa Elea". This Privacy Notice also provides certain information that is legally required and lists your rights into your personal data. Please read this Privacy Notice to understand how we may use your personal data.

2. Collection of your personal information

The personal data we collect depends on how you interact with us, the websites you use, and the choices you make. We collect and process personal data about you with your consent and/or as necessary to provide the products you use, operate our business, meet our contractual and legal obligations, protect the security of our systems and our customers, or fulfil other legitimate interests.

3. Information you provide directly

If you make a booking for one of our properties through us, we will collect personal information you provide to us. For example, we collect your name, email address, postal address, phone number and other information you provide us. If you elect to pay us by credit card then, we may also collect credit card numbers and other payment information, and ensure we destroy such information after use.

4. What we do with information we gather

Cyprus Golf Villas uses your personal data collected through our websites for purposes described in the privacy policy or otherwise disclosed to you. For example, we use your personal data to:

facilitate booking self-catering accommodation and other services, provide and deliver services, including securing, troubleshooting, improving, and personalising those products; operate and improve our websites and business, including our internal operations and security systems; understand you and your preferences to enhance your experience using our websites, process your transactions, provide customer service and respond to your questions; perform research and analysis aimed at improving our products, services and technologies; send you information, including confirmations, invoices, technical notices, updates, security alerts, and support and administrative messages; communicate with you about new products, offers, promotions, rewards, contests, upcoming events, and other about our products and services those of our selected partners (see the Choice and Preferences section of this privacy statement for how to change your preferences for promotional communications); and display content, including advertising, that is customised to your interests and preferences.

5. Location of Your Personal Data

Personal data collected by Cyprus Golf Villas is stored and processed in Cyprus and in other countries where our service providers maintain facilities.

6. Sharing of your personal data

Except as disclosed in this privacy policy, Cyprus Golf Villas does not share your personal data with any outside parties.

We share personal data with your consent or as necessary to complete your transactions or provide the products or services you have requested or authorised.

We may share your personal data with service providers who perform services on our behalf. For example, we may hire other companies to handle the processing of payments, to provide data storage, to host websites, to fulfil orders, to assist in direct marketing, analyse your interests and preferences and to conduct audits, etc. Those companies will be permitted to obtain only the personal data they need to provide the service. They are required to maintain the confidentiality of the information and are prohibited from using it for any other purpose. Cyprus Golf Villas maintains contracts with these third parties requiring their treatment (access, use and disclosure) of personal data to be consistent with our obligations under the law.

For managing your booking, we will use information provided by you to deliver our products and services. This includes booking holiday accommodation, tours, transportation, car hire and the issuing of booking documentation.

We reserve the right to disclose your personal data if we have a good faith understanding we are required to do so by law (including to meet national security or law enforcement requirements), or in the good-faith belief that such action is reasonably necessary to comply with legal process, respond to claims, or protect the rights, property or safety of our company, employees, customers, or the public.

7. Retention and security of your personal data

We ensure that we only keep your personal data for the minimum period as is necessary for us to abide by our relevant legal obligations and we will act in accordance with any group data retention policy mandated by our parent company which is place from time to time. In relation to personal data relating to your bookings with us, we will store your personal data for 8 years from your departure date. In relation to personal data relating to marketing, we will store your personal data for 8 years from your last interaction with us. We keep the length of time that we hold your personal data under review. These reviews take place annually.

We are committed to ensuring that your information is secure. In order to prevent unauthorised access or disclosure, we have put in place suitable physical, electronic and managerial procedures to safeguard and secure the information we collect online. For instance, in some cases we encrypt that information in transit using secure socket layer (SSL) technology. Although no method of transmission over the internet, or method of electronic storage, is 100% secure and we cannot guarantee its absolute security, we strive to protect your personal data.

8. Choice, preferences and accessing your personal data

Cyprus Golf Villas respects your right to make choices about the use and disclosure of your personal data. If at any time you decide that you do not want to receive marketing emails from us, or you do not wish for us to continue to hold your personal information you can take the following actions as set out below:

You can request access to, and rectification or erasure of, personal data; If any automated processing of personal data is based on your consent or a contract with you, you have a right to transfer or receive a copy of your personal data in a usable and portable format; If the processing of personal data is based on your consent, you can withdraw consent at any time for future processing.

If you would like to review or revise information that you previously provided to us, you may request us to provide you with this information at any time by writing to ela@cygolfvillas.com. You can expect a response from us within 30 days.

9. Hosting and how we use cookies

Cyprus Golf Villas web site is designed, programmed and hosted by Ideaseven (member of the Seven Digital Group), Pentadactylou 2, Office 104, Industrial Area Aradippou, Larnaka, Cyprus 6060. Tel: 00357 24 823 831; 00357 24 823 832, Ideaseven also own the secure server used on cygolfvillas.com for the purpose of encryption of personal details.

cygolfvillas.com uses 'temporary cookies' in our booking system so that the site can ensure that there are no double-bookings. A cookie is a small data file containing a single number (and no personal information) this cookie is only used during the visit to the booking system and is deleted as you close your Internet Browser.

10. Changes to our privacy policy and our contact information

We reserve the right to change the terms of this privacy policy at any time when necessary to reflect changes in our products and services, how we process personal data, or applicable law. When we make changes, we will revise the "last updated" date at the top of the policy. If there are material changes to this statement, we will provide notice or obtain consent regarding such changes as may be required by law. We encourage you to review this policy whenever you visit our site.

If you wish to correct your personal data held by us or to opt out at any time from receiving marketing correspondence from us or to alter your marketing preferences please email elea@cygolfvillas.com.

If you have a privacy concern, complaint, or question, you can contact Cyprus Golf Villas by emailing elea@cygolfvillas.com or by phone at UK+44 (0)1462 684388. CY+357 22952690, or by postal mail at Attn: Marketing, Cyprus Golf Villas, Unit 4 Focal Point, Lacerta Court, Letchworth, Hertfordshire, SG6 1FJ, UK.